**Consignments**

All consignments are by **drop off only** —this includes all charity consignments. Due to COVID-19, we cannot process any consignments face-to-face. Consignment bins may be dropped off at the Turnover Annex (to the right of the Turnover Shop) on **Mondays between 10 AM and 11 AM:** In the event of a weather -related closure, we may push drop-offs to Tuesdays.

All larger items including all furniture & chandeliers must be **preapproved** before bringing to the shop. Email photos, measurements, and a description of each item to the e-mail address: **TurnoverConsignments@gmail.com** to set up an appointment to bring in any furniture.

 Each consignor may bring no more than 15 clean seasonal items for consideration in a your own clean covered plastic bin. Include a Consignment Sheet and complete all red areas on the consignment sheet and place on top of your items inside the bin before drop off. If you want a minimum price on any item, please note this ON EACH ITEM inside the bin. For example if you are dropping of a COACH bag and you want it to be priced for at least $45 be sure to attach a note to the Coach bag inside the bin indicating that you want us to price it for at least $45. If we feel we cannot price it for at least $45 we will return the item to you inside your bin..

 Charity consignment bins will be accepted from multiple parties. If you are dropping off a Charity Consignment bin, please include your name along with the charity name so that YOU can pick up your bin the following week.

If you have items that do not fit inside your bin, please be sure to attach your name and/or Consignor ID Number on each item that is not inside your bin. If you drop off your items using a cardboard box, we will assume you do not want your box returned to you. You may pick up your bin and completed consignment sheet the following week on Monday between 9 AM and 11 AM.

Only one appointment per week per consignor. We will not accept a consignor dropping off items for multiple persons. You cannot drop off items for yourself, your sister, and your mother

The minimum price for consigned jewelry is $12. Baby and small children’s clothing has a minimum consignment price of $5. All other consigned items have a minimum of $8. The price of each item is determined by the consignment team member. You may not under-price or over-price your items. If you have items that are not worth the minimum consignment amount, we invite you to donate those items to the Shop (you may pick up a donation slip at the front counter).

Please do not make a habit of only bringing in $8 minimum value items or you may be rejected from future consignment drop-offs. If we have too many people signed up to bring in consignment bins to the shop and you are someone who does not historically bring in greater valued items, we may have to make a judgment call on what consignment bins we can and cannot accept based on our limited volunteers.. .

Consignors can be notified by email when their consignment bin has been processed. If a consignor checks the YES box at the bottom of the Consignment Sheet, a copy of the completed Consignment Agreement will be sent to the consignor electronically via e-mail so you have each item’s tag number, price, and date that the items were consigned as soon as possible. Otherwise, if you do not check the YES box at the bottom, you will receive a paper copy of your completed Consignment Agreement the following week when you pick up your bin.

Consignors may designate any item to be donated to the shop or Salvation Army if it cannot be consigned for some reason, or consignors may select to have non-consigned items returned to them in their bin.

Consignors will receive 60% of the sales price if the item sells within one month. All items not sold, picked up or reconsigned after one month automatically go on sale, become property of the Shop, and the consignor receives no proceeds from the sale.

Consignors may reclaim an item (if not yet sold) within one month of the consignment date by bringing in the consignors copy of the Consignment Agreement, locating your item and bringing the tagged item to the front desk volunteer— we cannot search for your items and we cannot do this by phone. If you have an item that was priced for $25 or more and you have difficulty finding the item in the Shop, you may ask for one of our consignment team volunteers to assist you in locating your item. We cannot do this for every item that you consign as we are all volunteers and have limited hours of availability. The front desk volunteers are busy helping customers with their purchases so they are unable to search for your items. You may email us at [turnoversonsignments@gmail.com](mailto:turnoversonsignments@gmail.com) if you cannot find your item and it is valued at $25 or higher.

Please do not attempt to retrieve your unsold consigned items on a Saturday or Third Monday of the Month as this is our Monday Madness Sale and is simply too busy in the shop to retrieve items. Your presence in the shop is one more person that we have to accommodate during this COVID pandemic, and you are making more non-sale work for our volunteers. Your presence in the store is replacing a BUYER in the store, so please understand WHY we have this policy and plan ahead to avoid this difficulty.

Items priced $25 or higher may be reconsigned once for a lower price than originally tagged, Reconsignments may be done by bringing in your copy of the Consignment Agreement that shows the tag number assigned to each item, pulling the item(s) from the shop floor during regular store hours Monday through Friday (no pulls on Saturday) - the front desk will cross off the item that you are removing from the shop floor, and then you may remove the item from the shop and add the item to a new consignment bin with the original consignment tag attached as part of the standard 15 item consignment limit.

An annual (Sept-July) administrative fee (currently $10) will be deducted from your first consignment check each year

Checks will automatically be mailed to consignors at the beginning of each month reflecting sales from the month ending (if your credit balance less than $10, the funds carry forward to the next month and no check is normally cut).

It is up to each consignor to update their mailing address with us if they move.

A list of possible moving men for hire is available if desired.

We are all volunteers, so please be considerate of our time and do not drop off items that are not in beautiful salable condition. No pilling, smells, stains, or broken zippers please. In season appropriate items only.

You may facilitate the consignment process by bringing your in-season items to the shop clean, wrinkle free, on hangers, and labeled with your consignment number. No pilled items, stains, snags, items with missing buttons, missing zipper pulls, or flawed items will be accepted. If a serious flaw is discovered after the item has been accepted, the item will be pulled from the sales floor and given to Salvation Army. We will not hold items with flaws for you.

Holiday merchandise may be consigned 6 weeks prior to each holiday. All holiday items will become property of the shop once the holiday has occurred and will be reduced for quick sale, and you will no longer receive a check for these items if sold after the holiday has occurred. Holiday items include New Years, Valentines Day, St Patrick’s Day, Passover, Easter, Mother’s Day, Father’s Day, Fourth of July, Halloween, Thanksgiving, Christmas, and Chanukah.

You can check the status of your consigned items on-line. We keep a daily log of all consigned items sold in the Consignment Sales tab of our website: wwwTurnoverShopWilton.org. (then go to Menu: Consignment Sales)

The Turnover Shop is not responsible for any losses including those due to theft, loss, damage, fire, hurricane, flood, etc. We will make every attempt to safeguard your consignments. We use video cameras throughout the store to track goods, shoppers, and merchandise. We are in the business of raising funds for a number of charities in the area, so everything that you consign with us should be considered in that way.

 Sign the Consignment Agreement annually